



USER INSTRUCTIONS

ten*twenty* & twenty*twentysix* CONDENSING BOILERS

INFORMATION CONCERNING YOUR BOILER

You are the owner of a Malvern High Efficiency Condensing Boiler and due to the way it works it will appear to produce a lot of steam from the terminal; this is harmless vapour and quite normal. The boiler requires a drain to be permanently connected, your installer has done this, it must not be disconnected or removed. The Installer should also have left you your **(benchmark)** Logbook. The Gas Safety (Installations and Use) Regulations makes it illegal for gas appliances to be installed or serviced by persons not CORGI Registered Operatives. All Registered Installers carry a CORGI ID card and have a registration number and this should be recorded in your Logbook. You can check your installer is CORGI registered by calling CORGI direct on:- **01256 372300**

IMPORTANT: DO NOT DISTURB APPLIANCE CASE.

ELECTRICAL SUPPLY TO YOUR BOILER

The boiler must be connected to a 230v ~ 50 Hz supply with a 3 Amp fuse rating.
THE APPLIANCE MUST BE EARTHED.

TO IGNITE YOUR BOILER

With the Electricity supply switched on, the **power** lamp will be on. When the system programmer and thermostats are in a demand position and the front panel boiler thermostat fully clockwise, the boiler **running** lamp will be lit and the boiler will start automatically. The **running** lamp will go out when the system thermostats are satisfied or if the programmer is off.

If the boiler fails to start and the **lockout** lamp is lit reset by turning the boiler thermostat to off then back on again.

If the boiler does not start after using the reset allow the boiler to cool, then reset again. If this still does not succeed in getting the boiler to run, or if a fault is suspected turn the boiler and supply off and call the assistance of a Corgi registered Engineer.

The variable thermostat on the front panel adjusts the temperature of the water in the system, the further clockwise, the hotter the system will be. For maximum efficiency use the lowest setting that still obtains comfortable room temperatures, but still provides satisfactory hot water performance. Fully anti-clockwise will switch the boiler off.

Please note, it is normal for the boiler to switch on and off under the control of the system and its own thermostat. Due to a built-in delay timer, there will be a few minutes delay between the boiler Control Thermostat being turned on, and ignition. This is indicated by a slow flashing of the *running* lamp.

TO TURN YOUR BOILER OFF FOR A SHORT PERIOD

Turn the boiler thermostat fully anti-clockwise and the programmer to an 'OFF' setting.

TO TURN YOUR BOILER OFF FOR A LONG PERIOD

Turn the boiler thermostat fully anti-clockwise and the programmer to an 'OFF' setting. Switch off the Electricity supply to the system. If the boiler is going to be off for a long period, it is strongly recommended that the system is drained.

MAINTENANCE OF YOUR BOILER

There are no user serviceable parts. To clean the case, wipe with a damp cloth, do not use an abrasive cleaner.

It is recommended that the boiler and the system are serviced once a year by a CORGI Registered Engineer.

SPARE PARTS

It is an unfortunate fact of life that equipment can fail and parts on your Malvern Condensing Boiler might need to be replaced.

Malvern Boilers have a commitment to customer support so we are set up to supply direct.

Telephone orders can be taken with payment by Credit Card or Switch.

Parts ordered in the morning will be despatched same day for next day delivery.



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